



Complaint Form

Please complete clearly in block letters and include it with the returned product.

Customer Information

Full name:

Address:

Phone:

E-mail:

Order Information

Order number:

Purchase date:

Date of receipt:

Product under Complaint

Product name:

Quantity:

Description of defect / reason
for complaint:

Customer Request

I request (e.g. repair /
replacement / price reduction /
refund):

Customer's signature (date and signature):

Note: When sending the product for complaint, please keep the proof of postage.