



Complaint Form

Please complete clearly in block letters and include it with the returned product.

Customer Information

Full name: _____
Address: _____
Phone: _____
E-mail: _____

Order Information

Order number: _____
Purchase date: _____
Date of receipt: _____

Product under Complaint

Product name: _____
Quantity: _____

Description of defect / reason
for complaint: _____

Customer Request

I request (e.g. repair /
replacement / price reduction /
refund): _____

Customer's signature (date and signature): _____

Note: When sending the product for complaint, please keep the proof of postage.